

Arkansas 211 in 2022

Get Connected. Get Help.



From Hello to Help, 211 is Here.



34,500+
connections to help through
the call center



267,000+
Arkansans Impacted



32%
volume increase
since 2021 CY



For more information visit arkansas211.org

211 IS A VITAL SERVICE AND HAS RESPONDED TO MORE THAN 21 MILLION REQUESTS FOR HELP ACROSS NORTH AMERICA. 24/7 clients can contact 211 to access free and confidential community health and human services. 211 provides expert, caring help in more than 180 languages – no matter the situation, the specialists at 211 listen, identify problems, and connect people in need with resources and services in their community that improve their lives. 211 tackles underlying root causes – 211 does more than “patch people through” to agencies. Instead, 211 specialists are trained to identify and address root causes of a client’s problem and connect them with a wide range of available resources that meet all the underlying needs. There is no other network in the country that has a similar pulse on America’s needs. 211 makes the social services ecosystem more efficient by ensuring people in need are connected to agencies that can help them.

5,706

connections to
reduce hunger
in Arkansas



9,169

connections to
provide Arkansans
with housing
assistance



11,216

connections to
utilities assistance
in Arkansas



19,000+

active resources
across Arkansas

2,901

meals delivered
with Ride United:
Last Mile Delivery
in Arkansas

\$58,200

value of meals
delivered with Ride
United: Last Mile
Delivery in Arkansas

3,604

connections to
transportation
assistance in
Arkansas

\$69,864

value of the Ride
United: Transportation
in Arkansas

1,877

connections to
employment &
income assistance
in Arkansas